

# Status and Issues in Acceptance of Patients Requiring Medical Attention in Day Care: Mixed Research Method

**Primary Researcher:** Yumi Fukaya

Junior Associate Lecturer, Japanese Red Cross Toyota College of Nursing

**Co-researchers:** Machiko Tajima

Associate Professor, Gifu Shotoku Gakuen University

Akiko Yamahata

Associate Professor, Aichi Medical University

Nakako Fujiwara

Specially Appointed Professor, University of Human Environments

**Purpose of Research:** To clarify the status and issues in the acceptance of patients who need medical attention in day care.

**Research method:** A questionnaire survey was conducted among managers of 1,300 providers randomly selected from day care facilities nationwide, and an interview survey was conducted with 9 nurses working in the day care facilities.

**Results:** The response rate for the questionnaire survey was 19.5%. Medical care services for which many patients were accepted include medication management and insulin injections, while services for which many patients were not accepted were artificial respiratory therapy and management of tracheotomy. Results showed that for managers, the issues that need to be addressed in the acceptance of patients in need of medical care are "staff shortage," "lack of knowledge, skills, and experience," and "environment." For nurses, the issues are "staff shortage," "lack of knowledge, skills, and experience," "environment," "anxiety about providing medical care," "multi-professional collaboration," "understanding about day care facilities," "living situation of users," "problematic behavior of other users," and "training sessions."